CREATING YOUR WEBASSIGN ACCOUNT

To set up your WebAssign account, go to the Canvas modules. In the first module, look for the link, with “Link to WebAssign”. Select this link.

When you select this link FOR THE FIRST TIME, you will set up your account. After you have done this, this link will simply take you to your account.
For students who have never had WebAssign accounts (with theirUid as their User ID),

Select the circled link and ignore the other spaces.

You will be taken to this page. Enter yourUid as your username. (If you do not, you will be able to access WebAssign through Canvas, but not through WebAssign, which is a problem if Canvas is down. Your instructor can change your username if you request it.)

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For students who have had WebAssign accounts (with theirUid as their User ID),

Enter your username and password. And select, link account.

If you get an error message, you may need to resave your WebAssign password. Leave Canvas and go to your old WebAssign account. Change your password to the password you use with your Uid. Then return to Canvas and try again. If you have any difficulty, contact your instructor.

All Students

You will then be directed to your WebAssign account. There is a free trial during the first 14 days of the course. After that, you will need to pay for access or enter an access code if you bought the textbook to continue access.

If you have used WebAssign for this textbook before, you do not need to pay for access again, but you will need to connect your old WebAssign account to our WebAssign course.

ACCESSING WEBASSIGN ONCE YOUR ACCOUNT IS SET UP

You can go in through Canvas, just like you did to set the account up.

Alternatively, you can get to your account by going to www.webassign.net. Look for the “LOGIN” button at the top right of the page. When the box pops up, enter “utah” as the institution. You can leave the username and password blanks empty. The next screen will say: WebAssign @ University of Utah Login. Click on the “LOGIN” button. This will bring you to the University of Utah CIS sign on page. Enter your CIS uNID and password.

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WEBASSIGN CUSTOMER SUPPORT

If you need help gaining access (especially for returning students), or have technical problems with the website, please contact WebAssign at:*

- Phone: 1-800-955-8275
- Student Support: http://www.webassign.net/user_support/student/

Contact your instructor only if you were unable to get the problem resolved. In addition to normal business hours, WebAssign Phone support has evening and Sunday hours, since these are common times for students to do homework. However, bring something to do (like studying math 😊) if you need to wait while on the phone.

*If you’re the reason you are calling WebAssign has to do with creating an account with WebAssign, or signing in, when you reach a technical support person, tell them that you are from the University of Utah and that we use a “single sign on” system that is different from most other schools in the nation. If the support person is not familiar with the University of Utah’s set-up, ask to be transferred to a technical support person who is.